

海外使用保健储蓄手册

Your Guide To Using Your **MEDISAVE** Overseas



OK MEDISAVE
+(65) 6334 7283

Available at these HMI hospitals in Malaysia:

Health Management International Ltd (HMI) is a regional healthcare company listed on the SGX Mainboard

Malacca

Johor



Mahkota Medical Centre

No. 3, Mahkota Melaka,
Jalan Merdeka, 75000 Melaka.



Regency Specialist Hospital

No.1 Jalan Suria, Bandar Seri Alam,
81750 Masai, Johor.

Medisave is applicable for day surgery and hospitalisation in Malaysia

Use Your Medisave for Day Surgery and Hospitalisation in Malaysia

HMI Patient Service Centre

The HMI Patient Service Centre is a one-stop service centre that connects you to the medical specialists and services at HMI hospitals in Malaysia.



The HMI Patient Service Centre is your single point of contact where our dedicated and experienced patient representatives will assist you with medical and travel arrangements, to ensure a pleasant and comfortable experience for you and your family.

We provide a broad spectrum of services to meet your healthcare needs at HMI hospitals in Malaysia.



Our services include:

- Medical referral & appointment booking
- Medisave & financial counseling
- Medisave claims & follow up care
- Transport arrangement
- Visa (if required) & hotel arrangement

Door-to-door Limousine Service

For patients' comfort and convenience, we can arrange a personalised door-to-door Multi Passenger Vehicle (MPV) return transport to Regency Specialist Hospital in Johor, located about 15 to 20 minutes' drive from the Woodlands / Johor Bahru Checkpoint.

Visitor Information

We are happy to assist you with your travel and other requirements, such as shopping or sightseeing tours.

As your comfort is our top priority, we strive to provide you with personalised care and attention to help you feel close to home

REGENCY SPECIALIST HOSPITAL



JOHOR



About Regency Specialist Hospital

Established in 2009, Regency Specialist Hospital is a tertiary care healthcare facility offering a comprehensive range of quality and affordable medical and surgical services for the total care of patients.

Location

The hospital is conveniently located in Bandar Seri Alam in Johor Bahru, approximately 15 to 20 minutes' drive from the Woodlands / Johor Bahru Checkpoint.

Accessibility

You may take the Johor Bahru East Coast Highway via the Eastern Dispersal Link (EDL) and Jalan Pantai after crossing the Woodlands / Johor Bahru Checkpoint. The hospital is also easily accessible from Tuas Checkpoint via Pasir Gudang Highway, exiting at the Seri Alam Interchange 2 turnoff.

Please download the Regency map from www.regencyspecialist.com.

Shuttle Transport Service

Please call **+(65) 6334 7283** to make an appointment for your shuttle ride. Please visit www.hmipsc.com.sg for more details.



REGENCY
SPECIALIST HOSPITAL
立康专科医院

REGENCY SPECIALIST HOSPITAL

No 1 Jalan Suria, Bandar Seri Alam,
81750 Masai, Johor, Malaysia
Tel: +(607) 381 7700 Fax: +(607) 388 7666
Email: info@regencyspecialist.com
www.regencyspecialist.com

MAHKOTA MEDICAL CENTRE



MALACCA



About Mahkota Medical Centre

Established in 1994, Mahkota Medical Centre is a multi-disciplinary tertiary care hospital strategically located in the heart of Malacca, Malaysia. Mahkota is a one-stop centre which offers a full range of quality healthcare services and facilities.

Awards

- Melaka Tourism Award 2010/2011 for Best Tourism Attraction in Healthcare by the Melaka State Government
- Health Industry Recognition Award 2009 by the Ministry of Health, Malaysia
- Malaysia Society for Quality in Health (MSQH) accreditation

Accessibility

From Tuas Checkpoint, the hospital is accessible via the North-South Highway, exiting at the Ayer Keroh turn-off.

Please download the Mahkota map from www.mahkotamedical.com.



MAHKOTA MEDICAL CENTRE

No. 3 Mahkota Melaka, Jalan Merdeka,
75000 Melaka, Malaysia

Tel: +(606) 281 3333 Fax: +(606) 281 0560

Email: info@mahkotamedical.com

www.mahkotamedical.com



At HMI hospitals in Malaysia, we provide quality and affordable healthcare services for you and your family. We offer the following specialties and services:

Our Medical & Surgical Specialties include:

- Cardiology
- Cardiovascular & Thoracic Surgery
- Dermatology & Venereology
- Dental & Oral Maxillofacial Surgery
- Ear, Nose, Throat, Head & Neck Surgery
- Endocrinology
- Gastroenterology
- General Surgery
- Haematology
- Internal Medicine
- Nephrology
- Neurosurgery
- Obstetrics & Gynaecology
- Ophthalmology
- Orthopaedic & Trauma Surgery
- Paediatrics
- Plastic & Cosmetic Surgery
- Psychiatry
- Radiotherapy & Medical Oncology
- Urology
- Vascular & Endovascular Surgery

Our Clinical Facilities & Services include:

- Aesthetics & Laser Skin Treatment
- Cardiac Catheterisation Laboratory
- Chemotherapy Day Care
- Dietician Service
- Health Screening Centre
- In-Vitro Fertilisation (IVF)
- Linear Accelerator (Radiotherapy)
- Lithotripter
(Ultrasonic Kidney Stone Disintegration)
- Physiotherapy
- Renal Dialysis
- 64-slice CT Scanner & MRI

To find out more about using your Medisave overseas, please contact:



Patient Service Centre

@ Balestier Clinic And Health Screening Centre
 221 Balestier Road, #03-04
 ROCCA Balestier, Singapore 329928
 Tel: +(65) 6258 8798 Fax: +(65) 6252 9953
 Email: medisave@hmipsc.com.sg
 www.hmipsc.com.sg

FAQs (Frequently Asked Questions)

On Using Your Medisave for Overseas Treatments:

Q: What are the overseas treatments that Medisave can be used for?

For a start, you may use your Medisave for medically necessary hospitalisation and day surgery received overseas. It cannot be used for outpatient treatment and health screening.

Q: Can I use my Medisave for plastic & reconstructive surgery overseas?

No, unless these procedures are done for medical conditions only.

Q: Who can use Medisave for overseas treatments?

Singaporeans and PRs who normally reside in Singapore can use their Medisave for their own treatment overseas. They may use their Medisave to pay medical expenses incurred by their immediate family members such as spouse, parents or children, if these family members are Singaporeans/PRs and normally reside in Singapore. They may also use their Medisave for their grandparents, if their grandparents are Singaporeans/PRs and normally reside in Singapore. If you would like to find out more, please contact our patient representatives at +(65) 6334 7283.

Q: What is the limit that I can spend for Medisave in Malaysia?

You may spend the same Medisave limit as that in Singapore, and depending on the treatment you are seeking. Medisave covers up to: - S\$450 per day for inpatient hospitalisation; - A fixed limit per table of surgical procedures (varying between S\$250 and S\$7,550 depending on the procedures).

Q: What hospital charges do Medisave cover for overseas treatments?

Currently, Medisave covers the following hospital expenses:

a. Daily ward charges; b. Doctor's fees; c. Inpatient charges for medical treatment, investigations, medicines, rehabilitative services, medical supplies, implants and prostheses introduced during surgery; d. Surgical operations, including the use of operating theatres

Q: What is the process for Medisave use in Regency or Mahkota in Malaysia?

You may follow these simple steps: First, call the Medisave Hotline +(65) 6334 7283 to assess eligibility and to make an appointment. You will need to come personally to the HMI Patient Service Centre for Medisave and financial counselling with the relevant documents. You may then proceed to Regency or Mahkota for your treatment with a HMI Patient Service Centre memo signed by the Medisave-accredited doctor. Upon discharge, our patient representatives will assist you with Medisave claims processing.

Q: Why did the government allow the use of Medisave in Regency and Mahkota?

The Singapore Government introduced this policy to give patients a wider choice and to take advantage of the lower cost of hospitalisation overseas.

Q: Are the treatments in Regency and Mahkota safe and of good quality?

Regency and Mahkota are committed to providing Singapore quality of care at affordable rates. Patients can expect to be treated by experienced medical specialists, many of whom have been trained overseas. In addition, you will be reassured to know that Regency and Mahkota are owned and managed by Health Management International Ltd, a Singapore Main Board listed healthcare company.

Q: What are the common Medisave claimable procedures?

- Cataract operation
- Delivery
- Gallstone removal
- Heart vessel stenting
- Hysterectomy
- Inguinal hernia operation
- Kidney stones ultrasonic disintegration or operation
- Slipped disc operation
- Total knee / hip replacement
- Varicose veins removal
- Thyroidectomy
- Breast lump removal

Regency Specialist Hospital

All rooms are fully air-conditioned and furnished with television, attached bathroom and electronic safe.

Type of Room	Room Charges*/RM
VIP Suite	350
Single Deluxe Room	250
Two-Bedded Room	150
Four-Bedded Room	100
Intensive Care Unit	250
Isolation Room	140

Mahkota Medical Centre

All rooms are fully air-conditioned and furnished with television (private and two-bedded rooms only) and attached bathroom.

Type of Room	Room Charges*/RM
VIP Suite	560
Single Bedded Room	250
Two-Bedded Room	125
Four-Bedded Room	100
Intensive Care Unit or Coronary Care Unit	315
Isolation Room	170

Doctor's Ward Rounds

The attending doctor shall review your condition daily. We encourage you to inform the doctor if you have further discomfort or if you are unclear about your diagnosis or treatment plan.

Nurse Call Buzzer

Our nurses are available 24/7 for you. All beds are fitted with a nurse call buzzer which you can use to contact the nurses on duty should you need assistance at any time.

Food Service

A hospital dietician works closely with our chef to ensure your dietary needs are met. All meals are halal, and vegetarian meals are available upon request.

* All rates include complimentary meals. Rates stated herein may change without prior notice.

Health Management International Ltd (HMI) is a regional healthcare services provider headquartered in Singapore and listed on the main board of the Singapore Exchange. HMI operates two tertiary care hospitals in Malaysia: the 288-bed Mahkota Medical Centre in Malacca, and the 218-bed Regency Specialist Hospital in Johor, as well as 20 patient representative offices located in Indonesia, Malaysia, Cambodia and Singapore. Established in 1998, HMI is committed to its vision of improving lives through healthcare.

新康国际医疗集团 - 区域性的医疗保健机构，总部设于新加坡，为新加坡上市公司。新康国际医疗集团拥有两间综合性医院，位于马来西亚马六甲的仁爱医院，拥有288张床位，和位于马来西亚新山的立康专科医院，拥有218张床位。它们为该地区提供优质的医疗保健服务。集团在东南亚印尼，马来西亚，柬埔寨及新加坡拥有20个代表处。集团成立于1998年，致力于医疗保健，提高生命质量。

To find out more about using your Medisave overseas, please call:

预知更多有关海外使用保健储蓄的详情，请联络以下：

DIAL HOTLINE
请拨热线号码

 **OK MEDISAVE**
+(65) 6334 7283

新康国际医疗服务中心

@ Balestier Clinic And Health Screening Centre

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